

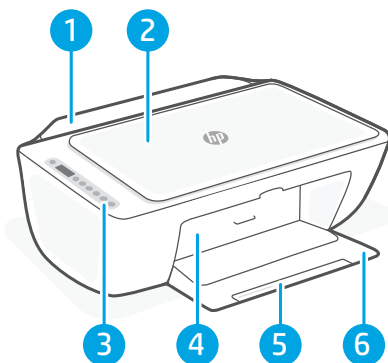
Reference and Support ^[EN]
Référence et assistance ^[FR]
Referencia y soporte ^[ES]











HP DeskJet 2700
All-in-One series

Printer features

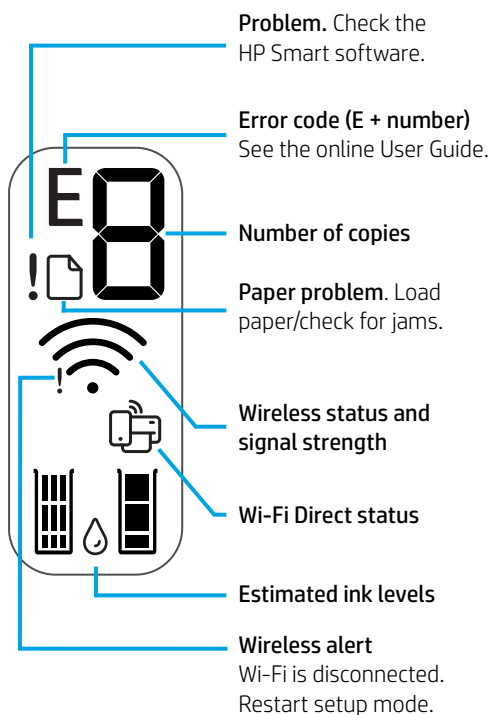
- 1 Input tray
- 2 Scanner
- 3 Control panel
- 4 Cartridge access door
- 5 Output tray extender
- 6 Output tray



Control panel

- 
Power button
 Press to turn printer on/off.
 - 
Ink Alert light
 Indicates low ink or cartridge problems.
 - 
Cancel button
 Press to stop current operation.
 - 
Resume button/light
 Press when lit to continue a job.
 - 
Information button/light
 Press to print a summary of printer settings and status.
 - 
Wireless button/light
 Indicates wireless connection status. Connected when light is solid blue. Blinks when printer is disconnected or in setup mode.
 - 
Color Copy button
 Press to start a color copy job.
 - 
Black and White Copy button
 Press to start a black-and-white copy job.
- Note:** To increase number of copies, press the desired button multiple times.

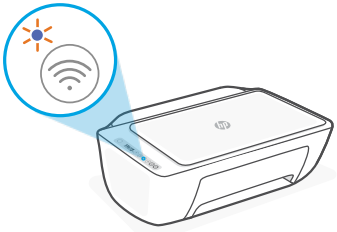


Display icons



For more information on lights and errors, visit hp.com/support

Help and tips for Wi-Fi and connectivity

If the software is unable to find your printer during setup, check the following conditions to resolve the issue.

Potential Issue	Solution
<p>Printer Wi-Fi setup mode timed out</p> 	<p>If the blue Wi-Fi light is not blinking, the printer might not be in Wi-Fi setup mode. Restart setup mode:</p> <ol style="list-style-type: none">1. Press  and  at the same time. Watch for the Power button to briefly flash, then release the buttons. The Wireless light will blink blue.2. Wait for one minute. Close and reopen HP Smart, and then try connecting again.
<p>Computer or mobile device too far from printer</p>	<p>Move your computer or mobile device closer to the printer. Your device might be out of range of the printer's Wi-Fi signal.</p>
<p>Computer connected to a Virtual Private Network (VPN) or remote work network</p>	<p>Disconnect from a VPN before installing HP Smart software. You can't install apps from the Microsoft Store when connected to a VPN. Connect to the VPN again after finishing printer setup.</p> <p>Note: Consider your location and the security of the Wi-Fi network before disconnecting from a VPN.</p>
<p>Wi-Fi turned off on computer (computer connected by Ethernet)</p>	<p>If your computer is connected by Ethernet, turn on the computer's Wi-Fi while setting up the printer. You don't need to disconnect the Ethernet cable.</p>
<p>Bluetooth and location services are turned off on your mobile device</p>	<p>If setting up with a mobile device, turn on Bluetooth and location services. This helps the software find your network and printer.</p> <p>Note: Your location is not being determined and no location information is being sent to HP as part of the setup process.</p>



Help and Support

For printer information, troubleshooting, and videos, visit the printer support website.



hp.com/support